

4. MESSAGE TELECOMMUNICATION SERVICE

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4. MESSAGE TELECOMMUNICATION SERVICE

4.1 GENERAL

4.1.1 APPLICATION

- A. Message Telecommunication Service (MTS) applies to all toll calls made between two or more rate centers and furnished or made available by the Company over facilities within the state.
- B. MTS provides telecommunication beyond the local service area. MTS charges cover the service furnished between the calling and called stations.

4.1.2 TERMS AND CONDITIONS

A. Scope

- 1. MTS is that of furnishing facilities for telecommunication between station lines in different local service areas in accordance with the terms, conditions, and rates specified in this Tariff.
- 2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

B. Use

1. Use of Service

The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions of this Tariff.

4. MESSAGE TELECOMMUNICATION SERVICE

4.1 GENERAL

4.1.2 TERMS AND CONDITIONS

B. Use (Cont'd)

2. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- (a) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- (b) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service;
- (c) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- (d) The use of profane or obscene language;
- (e) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

3. Unlawful Purposes

The service is furnished subject to the conditions that it will not be used for an unlawful purpose. Service will be discontinued, upon five days written notice, if any law enforcement agency acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence giving reasonable cause to believe that such service is being or will be so used, it will deny the service or refer the matter to the appropriate law enforcement agency.

- 4. As set forth in 2.4.1, preceding, the Company may suspend, terminate without suspension, or refuse service without incurring any liability for: nonpayment of any sum due the Company, for abuse, or for fraudulent use of the service.

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS

4.2.1 CLASS OF CALLS

Charges apply according to the class of call the calling person selects as defined below.

A. Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of a Company operator or mechanized response system and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. (C)

1. Local Toll - Applies to calls placed within the Customer's home LATA.
2. Long Distance – Applies to calls placed outside the Customer's home LATA.
3. Domestic Long Distance – Applies to calls placed outside the Customer's home LATA, within the 50 United States and the District of Columbia.

B. Dial Station-to-Station also applies when the operator:

- Records the calling telephone number for areas without automatic recording equipment.
- Reaches the called telephone number because of trouble on the network or because dial completion is not available.
- Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
- Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS

4.2.1 CLASS OF CALLS (CONT'D)

C. Customer Dialed Calling Card Station-to-Station

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator and to Station-to-Station calls where equipment is not available and operator assistance is required to complete the call. This also applies when the calling person dials zero, plus the telephone number to complete the call and operator assistance is limited to recording the calling card number for billing purposes.

D. Operator-Assisted Station-to-Station

Applies when calls are completed with the assistance of an operator, except in B., preceding, and E., following. Examples of these calls include collect, billed to another telephone number and sent paid.

E. Operator-Assisted Person-to-Person

Applies when a calling station names the particular party to be reached by an operator. Person-to-Person also applies when the calling party cannot speak to the intended person or station but agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

F. Collect Calls

Charges for Person-to-Person and Operator-Assisted Station-to-Station telephone calls may be billed against or collected from the called line (i.e., charges may be reversed), if the charges are accepted by the called party. This collect call may be billed to a calling card or third party number, unless restricted from accepting this call type.

G. Third Party

Denotes a billing arrangement by which a call may be charged to an authorized customer line, as determined by the Company, other than the line originating the call or the line where the call is terminated.

H. Operator assisted charges will apply when a customer requests a time and charges quote for a toll call.

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS (Cont'd)

4.2.2 TIMING OF CALLS

- A. On Dial Station-to-Station, Customer Dialed Calling Card Station-to-Station and Operator-Handled Station-to-Station, the timing of a call begins when the calling and called stations are connected.
- B. On Person-to-Person calls, the timing of a call begins when the calling person is connected to a specified person, station or an agreed upon alternate.
- C. Chargeable time ends when the connection is terminated at any point.
- D. The timing of a call does not include time lost because of service faults or defects that are reported to the Company.
- E. The date, day and time at the calling person's location determines whether the day, evening or night/weekend/holiday rates apply.
- F. MTS rates are quoted in terms of first and additional minutes.
 - 1. The initial minute is the first minute or any fraction after connection is made.
 - 2. The first minute and additional minute MTS rates shown in the rate schedule(s) in Section 4, following, are applied on the basis of whole minute intervals. The billing interval is determined by rounding up partial minutes to the next whole minute.
- G. In cases where a basic MTS message begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

4.2.3 DETERMINATION OF AIRLINE MILEAGE

Rates for Message Telecommunication Service are not distance sensitive.

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS (Cont'd)

4.2.4 DETERMINATION OF RATES

- A. The rates for MTS calls are determined by the:
- Class of call
 - Duration of call
- B. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge.

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS (Cont'd)

4.2.5 BASIC MTS SERVICE

A. General

1. Basic MTS Service is available to customers located within the Company's service area and who are subscribers to the Company's basic local exchange service. Customers selecting Basic MTS will be billed usage sensitive rates.
2. Customers subscribing to Basic MTS Service must presubscribe to Comcast as their local toll and/or long distance provider.
3. Discounts, as set forth in 4.2.4., preceding, may apply to Basic MTS Service.

B. Rates and Charges

MONTHLY RATE

1. Monthly Subscriber Charge			N/A
2. Usage			
	RATE MILEAGE	PER FIRST MINUTE	PER ADDITIONAL MINUTE
a. Local Toll Usage	[1]	\$0.12 (I)	\$0.12 (I)
Long Distance Usage	[1]	\$0.12 (I)	\$0.12 (I)

[1] Mileage does not apply.

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS (Cont'd)

4.2.6 OPERATOR SERVICE

A. General

1. Operator Service charges apply to customers subscribing to MTS Service who engage an operator or a mechanized response system in the completion of MTS calls.
2. Charges for Operator Service are in addition to charges for MTS service set forth in 4.1.1, preceding.

(C)

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS (Cont'd)

4.2.7 CALLING PLANS

A. General

1. Calling plans allow Comcast customers to control the level of their monthly MTS expense through the purchase of pre-established blocks of local toll usage.

B. Terms and Conditions

1. Calling plans are provided in connection with Comcast Enhanced Packages set forth in 3.3.2, preceding. The rate applicable for the selected calling plan is in addition to applicable rates for Basic Exchange Service.
2. Use of the service is restricted to the customer, members of the customer's household and persons temporarily leasing a customer's residential premises. Social guests or visitors may use a subscriber's calling plan service on an occasional or incidental basis.
3. Usage is not transferable and unused usage does not accumulate.

C. Description

The company offers the following calling plans. **The following are Grandfathered to existing customers, as of March 31, 2004, who have not initiated any change, move or addition to their account.**

(C)
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(C)

1. Toll Plan 2 (Local Toll) (Grandfathered)

(C)

Provides 120 minutes of Local Toll as an increment to the toll allowance included in the customer's basic exchange service arrangement. Minutes beyond the 120-minute allowance are billed at the rate shown.

2. Toll Plan 6 (Local Toll)) (Grandfathered)

(C)

Provides 360 minutes of Local Toll as an increment to the toll allowance included in the customer's basic exchange service arrangement. Minutes beyond the 360-minute allowance are billed at the rate shown.

3. Toll Plan 12 (Local Toll)) (Grandfathered)

(C)

Provides 720 minutes of Local Toll as an increment to the toll allowance included in the customer's basic exchange service arrangement. Minutes beyond the 720-minute allowance are billed at the rate shown.

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS

4.2.7 CALLING PLANS (Cont'd)

C. Description (cont'd)

4. Toll Plan 18 (Local Toll) (Grandfathered) (C)

Provides 1080 minutes of Local Toll as an increment to the toll allowance included in the customer's basic exchange service arrangement. Minutes beyond the 1080-minute allowance are billed at the rate shown.

5. LD 120 (Domestic Long Distance) (Grandfathered) (C)

Provides 120 minutes of Domestic Long Distance as an increment to the long distance allowance, if any, included in the customer's other service arrangement. Minutes beyond the 120-minute allowance are billed at the rate shown.

6. LD 500 (Domestic Long Distance) (Grandfathered) (C)

Provides 500 minutes of Domestic Long Distance as an increment to the long distance allowance, if any, included in the customer's other service arrangement. Minutes beyond the 500-minute allowance are billed at the rate shown.

7. LD 1000 (Domestic Long Distance) (Grandfathered) (C)

Provides 1000 minutes of Domestic Long Distance as an increment to the long distance allowance, if any, included in the customer's other service arrangement. Minutes beyond the 1000-minute allowance are billed at the rate shown.

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS

4.2.7 CALLING PLANS (Cont'd)

D. Rates and Charges – Grandfathered Plans

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	NONRECURRING CHARGE	MONTHLY RATE
1. Monthly Rate		
a. Toll Plan 2, per arrangement [2]	[1]	\$ 8.00
b. Toll Plan 6, per arrangement [2]	[1]	18.00
c. Toll Plan 12, per arrangement [2]	[1]	36.00
d. Toll Plan 18, per arrangement [2]	[1]	54.00
e. LD 120, per arrangement [3]	[1]	7.00
f. LD 500, per arrangement [3]	[1]	24.50
g. LD 1000, per arrangement [3]	[1]	45.00
	PER MINUTE OF USE	
2. Usage Charge		
Per minute beyond initial allowance	[4]	

[1] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See Miscellaneous Nonrecurring Charges, 3.2.2, for charges to add Calling Plans to existing lines.

[2] Customers may subscribe to only 1 Toll Plan.

[3] Customers may subscribe to only 1 Long Distance Plan.

[4] Additional minutes are charged at the rate set forth in 4.2.5, preceding, or 4.2.8, following, as applicable, and apply to all lines associated with an account.

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4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS

4.2.8 ADDITIONAL USAGE RATES – GRANDFATHERED PLANS

Usage rates below apply to all usage above Package allocations or optional Calling Plan Allocation for the following Grandfathered Packages, on all lines associated with the account.

Usage Charge Per Minute of Use or Fraction Thereof:

	LOCAL TOLL	LD
• DTS Bronze	\$.10	\$.07
• DTS Silver	.10	.07
• DTS Gold	.10	.07
• PowerPak	.10	.07
• RightPak Value	.10	.07
• RightPak Basic	.10	.07
• Unlimited Call Plan 1	.10	.07
• Unlimited Call Plan 2	.10	.07
• DTS Gold Plus	.10	.07
• DTS Platinum	.10	.07

4.2.9 ENHANCED PLAN USAGE RATES

	LOCAL TOLL	LD
• Comcast Connections Plus	\$.07	\$.07
• Comcast Connections 180	.07	.07
• Comcast Connections 300	.07	.07
• Comcast Complete Plus	.07	.07
• Comcast Complete 180	.07	.07
• Comcast Complete 300	.07	.07

(D)

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS

4.2.10 BY THE MINUTE AND BLOCK OF TIME PLANS

The following By The Minute plan provides the Customer with a specified rate for direct dialed domestic long distance calling for a flat monthly fee. The following Block of Time plans provide the Customer with a specified amount of direct dialed domestic long distance calling for a flat monthly fee.

The following types of calls do not apply towards minutes included in any of the plans listed below: Operator Assisted calls, international calls, or calls to toll free dialing numbers. Block of Time usage is measured per month, based on all applicable usage on all lines associated with the account. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account. The Block of Time Monthly Recurring Charge is in addition to the Customer's selected plan monthly recurring charge.

Additional interstate long distance usage will be rated on a per minute basis as specified in the appropriate Comcast Telecommunications Service Guide.

1. By The Minute Offer

The By the Minute Offer provides Intrastate usage rates for all lines associated with the Customer's account. Interstate long distance usage will be rated on a per minute basis as specified in the appropriate Comcast Telecommunications Service Guide.

2. 180 Minute Block of Time Offer

The 180 Minute Block of Time provides 180 minutes of domestic long distance calling per monthly billing period. Additional intrastate usage will be rated on a per minute basis, at a rate applicable to the customer's selected plan. .

3. 300 Minute Block of Time Offer

The 300 Minute Block of Time offer provides the Customer with 300 minutes of domestic long distance calling per monthly billing period. Additional intrastate usage will be rated on a per minute basis, at a rate applicable to the customer's selected plan. .

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 MTS SERVICE OFFERINGS

4.2.11 BY THE MINUTE PLAN AND BLOCK OF TIME PLAN RATES

	MONTHLY RECURRING CHARGE	INTRASTATE USAGE CHARGE
• By The Minute Offer	\$2.99	\$.07
• 180 Block of Time Offer	8.99	.See Section 4.2.10
• 300 Block of Time Offer	13.99	.See Section 4.2.10

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